



**ZEAL EDUCATION SOCIETY'S**  
**ZEAL COLLEGE OF ENGINEERING AND RESEARCH**  
**NARHE | PUNE -41 | INDIA**



**Students Satisfaction Survey (SSS) Report**

**Academic Year: 2023-24**

| Q. No | Question   | Number of students | %      | Q. No | Question   | Number of students | %      |
|-------|--|--------------------|--------|-------|--|--------------------|--------|
| 1     | How much of the syllabus was covered in the class?           |                    |        | 11    | Your mentor does a necessary follow-up with an assigned task to you.   |                    |        |
|       | 85 to 100%   | 444                | 55.92  |       | Every time   | 390                | 49.12  |
|       | 70 to 84%  | 270                | 34.01  |       | Usually  | 266                | 33.50  |
|       | 55 to 69%  | 59                 | 7.43   |       | Occasionally/Sometimes   | 86                 | 10.83  |
|       | 30 to 54%  | 16                 | 2.02   |       | Rarely   | 33                 | 4.16   |
|       | Below 30%  | 5                  | 0.63   |       | don't have a mentor  | 19                 | 2.39   |
|       | Total  | 794                | 100.00 |       | Total  | 794                | 100.00 |
| 2     | How well did the teachers prepare for the classes?           |                    |        | 12    | The teachers illustrate the concepts through examples and applications.  |                    |        |
|       | Thoroughly   | 379                | 47.73  |       | Every time   | 396                | 49.87  |
|       | Satisfactorily   | 352                | 44.33  |       | Usually  | 275                | 34.63  |
|       | Poorly   | 44                 | 5.54   |       | Occasionally/Sometimes   | 93                 | 11.71  |
|       | Indifferently  | 14                 | 1.76   |       | Rarely   | 23                 | 2.90   |
|       | Won't teach at all   | 5                  | 0.63   |       | Never  | 7                  | 0.88   |
|       | Total  | 794                | 100.00 |       | Total  | 794                | 100.00 |
| 3     | How well were the teachers able to communicate?              |                    |        | 13    | The teachers identify your strengths and encourage you with providing right level of challenges.   |                    |        |
|       | Always effective   | 415                | 52.27  |       | Fully  | 378                | 47.61  |
|       | Sometimes effective  | 233                | 29.35  |       | Reasonably   | 217                | 27.33  |
|       | Just satisfactorily  | 117                | 14.74  |       | Partially  | 127                | 15.99  |
|       | Generally ineffective  | 23                 | 2.90   |       | Slightly   | 36                 | 4.53   |
|       | Very poor communication                                      | 6                  | 0.76   |       | Unable to  | 36                 | 4.53   |
|       | Total  | 794                | 100.00 |       | Total  | 794                | 100.00 |
| 4     | The teacher's approach to teaching can best be described as  |                    |        | 14    | Teachers are able to identify your weaknesses and help you to overcome them.   |                    |        |
|       | Excellent  | 304                | 38.29  |       | Every time   | 336                | 42.32  |
|       | Very good  | 266                | 33.50  |       | Usually  | 236                | 29.72  |
|       | Good   | 181                | 22.80  |       | Occasionally/Sometimes   | 115                | 14.48  |
|       | Fair   | 34                 | 4.28   |       | Rarely   | 69                 | 8.69   |
|       | Poor   | 9                  | 1.13   |       | Never  | 38                 | 4.79   |
|       | Total  | 794                | 100.00 |       | Total  | 794                | 100.00 |
| 5     | Fairness of the internal evaluation process by the teachers. |                    |        | 15    | The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. |                    |        |
|       | Always fair  | 382                | 48.11  |       | Strongly agree   | 324                | 40.81  |
|       | Usually fair   | 301                | 37.91  |       | Agree  | 293                | 36.90  |
|       | Sometimes unfair   | 87                 | 10.96  |       | Neutral  | 139                | 17.51  |
|       | Usually unfair   | 12                 | 1.51   |       | Disagree   | 26                 | 3.27   |
|       | Unfair   | 12                 | 1.51   |       | Strongly disagree  | 12                 | 1.51   |
|       | Total  | 794                | 100.00 |       | Total  | 794                | 100.00 |

| Q. No | Question   | Number of students | %      | Q. No | Question   | Number of students | %      |
|-------|--|--------------------|--------|-------|--|--------------------|--------|
| 6     | Was your performance in assignments discussed with you?  |                    |        | 16    | The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. |                    |        |
|       | Every time   | 387                | 48.74  |       | To a great extent  | 338                | 42.57  |
|       | Usually  | 246                | 30.98  |       | Moderate   | 307                | 38.66  |
|       | Occasionally/Sometimes   | 92                 | 11.59  |       | Some what  | 85                 | 10.71  |
|       | Rarely   | 45                 | 5.67   |       | Very little  | 52                 | 6.55   |
|       | Never  | 24                 | 3.02   |       | Not at all   | 12                 | 1.51   |
|       | Total  | 794                | 100.00 |       | Total  | 794                | 100.00 |
| 7     | The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. |                    |        | 17    | The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.   |                    |        |
|       | Regularly  | 369                | 46.47  |       | Strongly agree   | 336                | 42.32  |
|       | Often  | 204                | 25.69  |       | Agree  | 283                | 35.64  |
|       | Sometimes  | 117                | 14.74  |       | Neutral  | 131                | 16.50  |
|       | Rarely   | 71                 | 8.94   |       | Disagree   | 27                 | 3.40   |
|       | Never  | 33                 | 4.16   |       | Strongly disagree  | 17                 | 2.14   |
|       | Total  | 794                | 100.00 |       | Total  | 794                | 100.00 |
| 8     | The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.      |                    |        | 18    | Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.                              |                    |        |
|       | Significantly  | 323                | 40.68  |       | To a great extent  | 361                | 45.47  |
|       | Very well  | 260                | 32.75  |       | Moderate   | 280                | 35.26  |
|       | Moderately   | 146                | 18.39  |       | Some what  | 97                 | 12.22  |
|       | Marginally   | 36                 | 4.53   |       | Very little  | 40                 | 5.04   |
|       | Not at all   | 29                 | 3.65   |       | Not at all   | 16                 | 2.02   |
|       | Total  | 794                | 100.00 |       | Total  | 794                | 100.00 |
| 9     | The institution provides multiple opportunities to learn and grow.   |                    |        | 19    | What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.  |                    |        |
|       | Strongly agree   | 314                | 39.55  |       | Above 90%  | 334                | 42.07  |
|       | Agree  | 285                | 35.89  |       | 70 – 89%   | 276                | 34.76  |
|       | Neutral  | 153                | 19.27  |       | 50 – 69%   | 106                | 13.35  |
|       | Disagree   | 31                 | 3.90   |       | 30 – 49%   | 41                 | 5.16   |
|       | Strongly disagree  | 11                 | 1.39   |       | Below 29%  | 37                 | 4.66   |
|       | Total  | 794                | 100.00 |       | Total  | 794                | 100.00 |
| 10    | Teachers inform you about your expected competencies, course outcomes and programme outcomes.                          |                    |        | 20    | The overall quality of teaching-learning process in your institute is very good.   |                    |        |
|       | Every time   | 381                | 47.98  |       | Strongly agree   | 316                | 39.80  |
|       | Usually  | 277                | 34.89  |       | Agree  | 305                | 38.41  |
|       | Occasionally/Sometimes   | 95                 | 11.96  |       | Neutral  | 137                | 17.25  |
|       | Rarely   | 35                 | 4.41   |       | Disagree   | 24                 | 3.02   |
|       | Never  | 6                  | 0.76   |       | Strongly disagree  | 12                 | 1.51   |
|       | Total  | 794                | 100.00 |       | Total  | 794                | 100.00 |