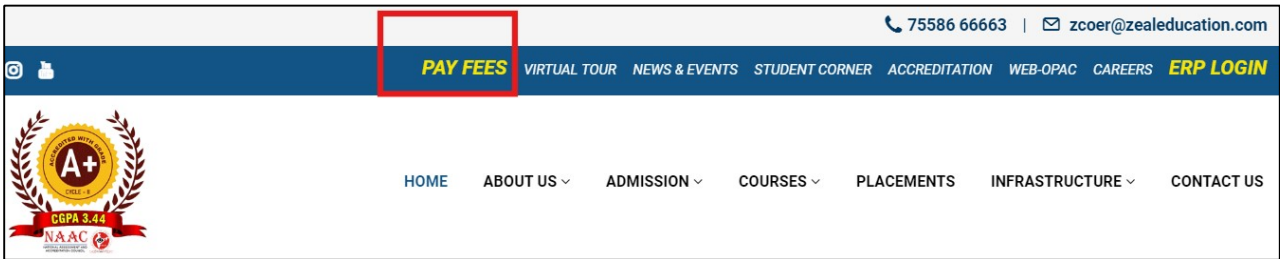




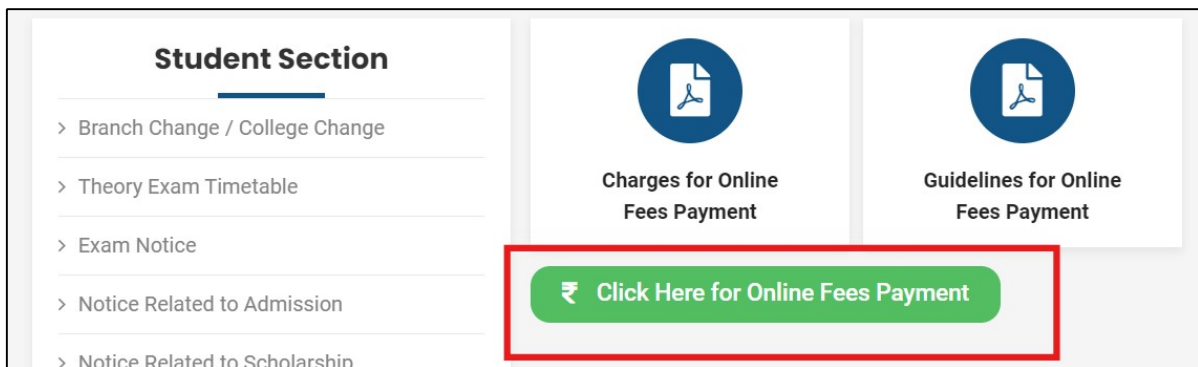
**SOP – Online Fees Payment through ERP**

## Guidelines for Online Fees Payment on College Website

1. Go to ZCOER Website. <https://zcoer.in/> or <https://zcoer.in/pay-fees/>
2. Click on **PAY FEES** at the top of the page.



3. Scroll Down. Now Click on the Button **“Click Here for Online Fees Payment”**

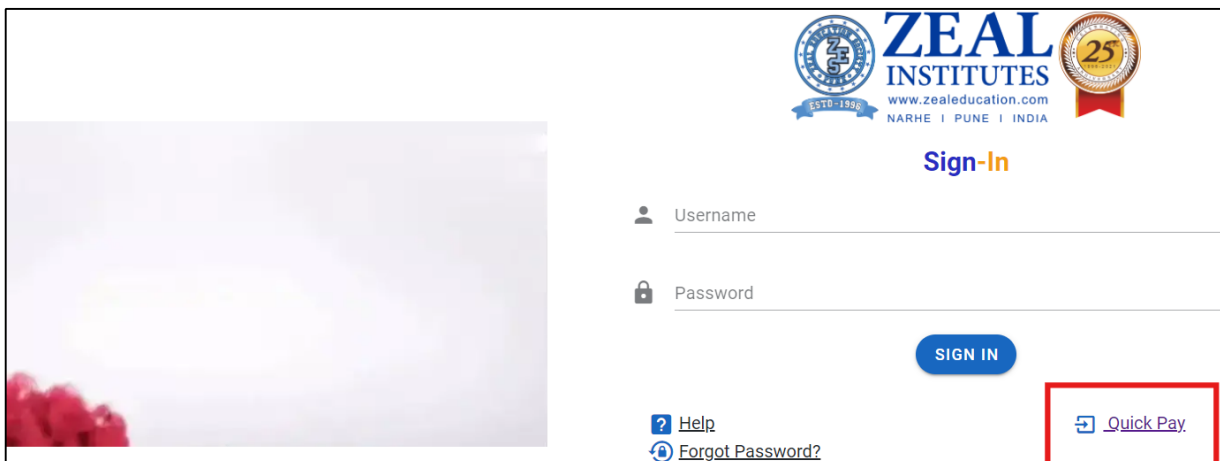


4. You will be redirected to the new website <https://learner.zdealerp.in/quickpay>

**OR**

You can directly access this page from Student ERP Website <https://learner.zdealerp.in/>

Now, Click on **QUICK PAY.**





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5. Now, Enter Your **ZPRN** and Click on Fetch Fees. **Scroll Down**. You Will See the Fee Amount and **PAY FEES** Option. Here, Please Check your **Name, ZPRN, Branch, A.Y.** Etc.

Enter ZPRN/Registration/GR Number(Shown On Your ID Card)

124BT11762

FETCH FEES

Gr No : 124BT    Name : GHUGE BHAVESH MADHAV,    Branch : BTech Electrical Engineering,    Email :    Mobile :

Pay Fees									
Sr No	Fees Type	Description	Academic Year	Semester	Sequence	Remark	Payment Date	Amount	Pay Fees
1	Admission Fees	Partial Fees Payment	2024-25	-	2		19-Oct-2024	104336	<a href="#">Pay Fees</a>

6. **Note down Reference number or take Screen Shot of Reference Number.**

Then Click on Any One Suitable payment gateway option from below. And Make the Payment using Dedit Card / CreditCard / Netbanking / UPI / QR Code / EMI.

Visit the account Section and Get Printed receipt. Also Access the receipt in Your ERP Login.

*If You wish to pay the less amount than the fees amount shown here, Contact to Accounts Office and ask to setup the Installment (strictly as per the policy of Institute). Then follow above steps.*

Pay Admission Fees

Gr No : 124BT11762,    Name : GHUGE BHAVESH MADHAV,    Branch : BTech Electrical Engineering,    Academic Year : 2024-25,    Category : OPEN (Full Fee).

Payable Amount : 104336

**!** If your transaction is completed (Money Deducted from your Account) and Receipt is not generated Please contact Account Section. Do not try to Pay fees again. Please note down your Reference number is **1726649341744\_124BT11762**. Please don't leave screen before getting the response from service provider after the Fees payment.

**Please read Instructions carefully before doing payment..!**

[PAY WITH PAYTM](#)    [PAY WITH BILL DESK](#)



## Guidelines for Online Fees Payment through **Eduplus** **Campus ERP Portal**

1. Log in to your account on ERP Portal <https://learner.zealerp.in/>
2. Now, Click on Accounts → Pay Fees
3. Again on next Page, click on Pay Fees in front of the fees amount shown.

Home / Account / Pay Fees

Pending Fees List										
Sr No	Fees Type	Description	Academic Year	Semester	Sequence	Remark	Payment Date	Amount	Pay Fees	NEFT
1	Admission Fees	Partial Fees Payment	2024-25	-	2		19-Oct-2024	104336	<a href="#">Pay Fees</a>	-

4. **Note down Reference number or take Screen Shot of Reference Number.**

Then Click on Any One Suitable payment gateway option from below. And Make the Payment using Dedit Card / CreditCard / Netbanking / UPI / QR Code / EMI.

Visit the account Section and Get Printed receipt. Also Access the receipt in Your ERP Login.

*If You wish to pay the less amount than the fees amount **shown here**, Contact to Accounts Office and ask to setup the Installment (strictly as per the policy of Institute). Then follow above steps.*

Pay Admission Fees

Academic Year : 2024-25, Semester : 1, Category : OPEN (Full Fee).

Payable Amount : 104336

⊗ If your transaction is completed (Money Deducted from your Account) and Receipt is not generated Please contact Account Section. Do not try to Pay fees again.  
Please note down your Reference number is **1726649643772\_124BT11762.**  
Please don't leave screen before getting the response from Service provider after the Fees payment.

Please read Instructions carefully before doing payment..!

PAY WITH PAYTM
PAY WITH BILL DESK



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## Guidelines for Students who have transferred Fees to College Account Directly by NEFT / RTGS / IMPS

1. Log in to your account on ERP Portal <https://learner.zealerp.in/>
2. Click on Accounts → Pay Fees
3. Again on next Page, click on **NEFT** in front of the fees amount shown.

Pending Fees List										
Sr No	Fees Type	Description	Academic Year	Semester	Sequence	Remark	Payment Date	Amount	Pay Fees	NEFT
1	Admission Fees	Partial Fees Payment	2024-25	-	2		19-Oct-2024	104336	Pay Fees	<b>NEFT</b>

4. Verify the details shown here and fill the required information in the subsequent fields. Then Upload Transaction Proof and Click on Save.

Bank : IDBI Bank LTD    Branch : Pimpri Chinchwad    Account No : 0522104000274937  
 Account Name : Zeal College of Engineering & Research    Branch Code : 000522    IFSC code : IBKL0000522  
 IMPS code : IBKL0000522

**Payable Amount  
104336/-**

Payment Mode * <input type="text" value="Select Payment Mode"/>	Bank Name * <input type="text" value="Select Bank"/>
Transaction/DD/Cheque No/Challan No * <input type="text" value="Transaction/DD/Cheque No."/>	Payment Date * <input type="text" value="Payment Date dd-mm-yyyy"/>
Sender's Name * <input type="text" value="Sender's Name"/>	Transaction Proof * <input type="file" value="Upload Transaction Proof"/>
Remark	

**SAVE**



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## FAQs for Online Fee payment on Eduplus Campus ERP Portal

**1. I have forgotten my parent login id/password.**

Contact to your **Department ERP Coordinator / Class Teacher / GFM or Admin Office.**

OR

Click on Forgot Password link on <https://learner.zealerp.in/>

**2. I am trying to make the payment of fees using Debit/Credit card, but the transaction is getting failed.**

Kindly check the per transaction limit. If the fees is more than per transaction limit then contact bank to raise the transaction limit and then try to pay again OR use net banking option. OR Contact to account office and ask them to setup the instalments (Strictly as per the institute's Policy).

**3. I have done the payment, but I am getting the message "Session Expired". and amount has not been debited from my bank account.**

If you have not received any message from Payment gateway indicating that your transaction was successful, nor the amount has been debited from the bank then you need to wait for some time & try again and make the payment.

**4. I have done the payment, but I am getting the message "Session Expired" and amount has been debited from my bank account.**

Normally, in such cases wait for a day or check with your bank whether the payment was transferred from your account. If the amount is not transferred / debited, then bank will revert back the transaction. In case amount is transferred by the bank, then within next two working days you will get message from Gateway / Bank that the amount is debited. In such case, log in to your ERP Account and check for the receipt generated for the amount debited.

Still if your query is not resolved, then Write an email describing your query to [zcoer.accounts@zealeducation.com](mailto:zcoer.accounts@zealeducation.com), **OR** [onlinepayments.zes@zealeducation.com](mailto:onlinepayments.zes@zealeducation.com), along with all details (Name, ZPRN, Class, Div, Branch, Mobile no., Email, Amount debited (excluding charges), Transaction reference number, Transaction proof etc.)

**5. I have made the payment and I have got receipt on Eduplus portal, what should I do next?**

Congratulations!!! Now, please contact to accounts office and get a printed and signed copy of payment receipt of your transaction and check all details.

**6. I have made the successful payment and I have NOT got receipt on Eduplus portal.**

Wait for one working day; then login to ERP portal again and to check whether receipt is generated or not. Even now, if the receipt is not available then send the details to [onlinepayments.zes@zealeducation.com](mailto:onlinepayments.zes@zealeducation.com), [zcoer.accounts@zealeducation.com](mailto:zcoer.accounts@zealeducation.com) along with all details (Name, ZPRN, Class, Div, Branch, Mobile no., Email, Amount debited (excluding charges), Transaction reference number, Transaction proof etc.)

**7. I am trying to make the payment through portal, but I am seeing an error message "Object not defined /fees not defined /" or I want to pay partial fees.**

Contact to account office and ask them to setup the instalments (Strictly as per the institute's Policy).

**8. I have different question/problem related to online fee payment other than the listed ones?**

Contact: [onlinepayments.zes@zealeducation.com](mailto:onlinepayments.zes@zealeducation.com), [zcoer.accounts@zealeducation.com](mailto:zcoer.accounts@zealeducation.com)

### BILLDESK Payment Gateway Charges

**A. TRANSACTION PROCESSING CHARGES, MANDATE CHARGES etc.**

Category	Sub-Category	Charges
Credit Card	Visa, Mastercard, Rupay	0.90% of customer payment amount
Credit Card	American Express, Diners	2.0% of customer payment amount
Debit Card	Visa, Mastercard	0.90% of customer payment amount
<b>Debit Card</b>	<b>Rupay</b>	<b>Nil</b>
<b>UPI</b>	<b>UPI</b>	<b>Nil</b>
<b>Internet Banking</b>	<b>Retail, Corporate</b>	<b>Rs.18 per transaction for Axis Bank, HDFC Bank, ICICI Bank, Kotak Mahindra Bank and State Bank of India</b> <b>Rs.15 per transaction for all other banks</b>
Wallets and Prepaid Cash Cards	Telecom Wallets, Private Wallets, Prepaid Instruments	2.00% of customer payment amount
EMI Based Payment	Visa, MasterCard Credit Card, Debit Card, Bank Account, NBFC, etc.	1.00% of customer payment amount
EMI Based Payment	Amex & Diners Credit Card	2.0% of customer payment amount
<b>Electronic Bill Presentment &amp; Payment</b>	<b>Internet Banking, Mobile Banking, Wallets etc.</b>	<b>Rs. 7</b>
SI Mandate Registration Fee	UPI, Cards, eNACH	Rs. 5
SI Monthly Mandate Management Fees [per Mandate]	UPI	Rs 25
SI Txn Processing Fees	Visa, Master, Rupay Credit Card	1.00% of customer payment amount
SI Txn Processing Fees	Amex & Diners Credit Card	1.60% of customer payment amount
SI Txn Processing Fees	Visa, Mastercard Debit Card	0.90% of customer payment amount
SI Txn Processing Fees	Rupay Debit Card	Nil
SI Txn Processing Fees	UPI	Nil
SI Txn Processing Fees	eNACH	Rs 5

**B. Other Terms, Explanations:**

- (a) GST and other tax / taxes if any applicable, will be charged in addition.
- (b) Addition of any payment option is subject to approval from Individual banks.
- (c) Payment of all fees shall be as provided in the Agreement and be set off on a daily basis from the Customer Payment Amounts being remitted to the Entity. In the event of there being any fees / part of fees / component of fees that is not so set off on a daily basis, the same shall be invoiced by Indialdeas and paid by the Entity on a monthly basis. Payment on any such invoice shall be made by the Entity within 30 days of receipt of invoice.
- (d) The transaction-processing fee is based on the current level of interchange/clearing house charges/Partner Bank charges. Any additional charges levied by these entities now or any time in future for processing of such transactions or on account of failed transactions etc. will be charged to the Entity in addition to the above mentioned transaction processing fee.
- (e) It is clarified that: In respect of transactions that are successfully processed and subsequently reversed/refunded/charged-back, the Fees levied on the original transaction shall persist and not be reversed.
- (f) Any payments by one Party to the other would be made after deducting taxes as per prevalent statutory provisions, for which the Party making the deduction would issue the requisite certificate within the prescribed period.