Guidelines for Online Fees Payment through <mark>Eduplus Campus ERP Portal</mark>

1. **Log in to your account on ERP Portal** https://learner.zealerp.in/

2. **Click on Accounts → Pay Fees**
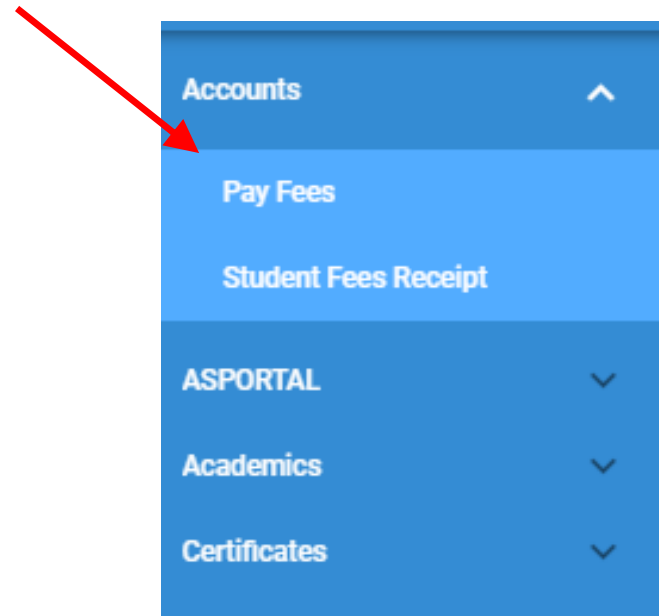
3. Again on next Page, click on Pay Fees in front of the fees amount shown.

Sr No	Fees Type	Description	Academic Year	Semester	Sequence	Payment Date	Amount	Pay Fees	NEFT
1	Admission Fees	Partial Fees Payment	2021-22	-	3	18-Mar-2022	112168	Pay Fees	NEFT

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Other Fees

Select Purpose ▼
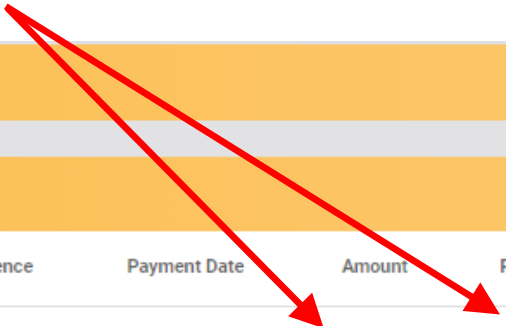
If You wish to pay the less amount than the applicable/pending fees amount **shown here,** Contact to Accounts Office and ask to setup the Installment (strictly as per the policy of Institute). Then Proceed for the fees payment.

4. **Click on Pay Now Button as shown. Verify the details like amount, Your Name, Branch, Gr No (ZPRN) etc.**
5. **Also Not down / Take screenshot of the reference number shown here for future reference.**
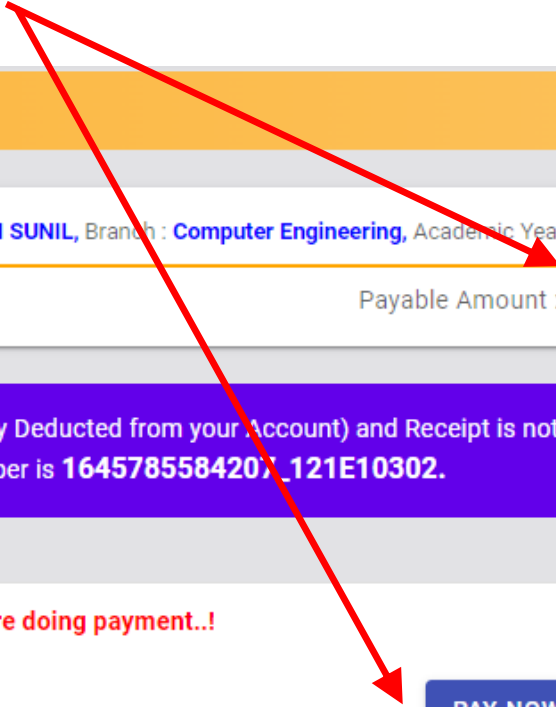

Pay Admission Fees

Gr No : **121E10302**, Name : **TITAME SAKSHI SUNIL**, Branch : **Computer Engineering**, Academic Year : **2021-22**, Category : **OPEN.**

Payable Amount : **112168**

If your transaction is completed (Money Deducted from your Account) and Receipt is not generated Please contact Account Section. Do not try to Pay fees again. Please note down your Reference number is **164578558420?_121E10302.**

Please read Instructions carefully before doing payment..!
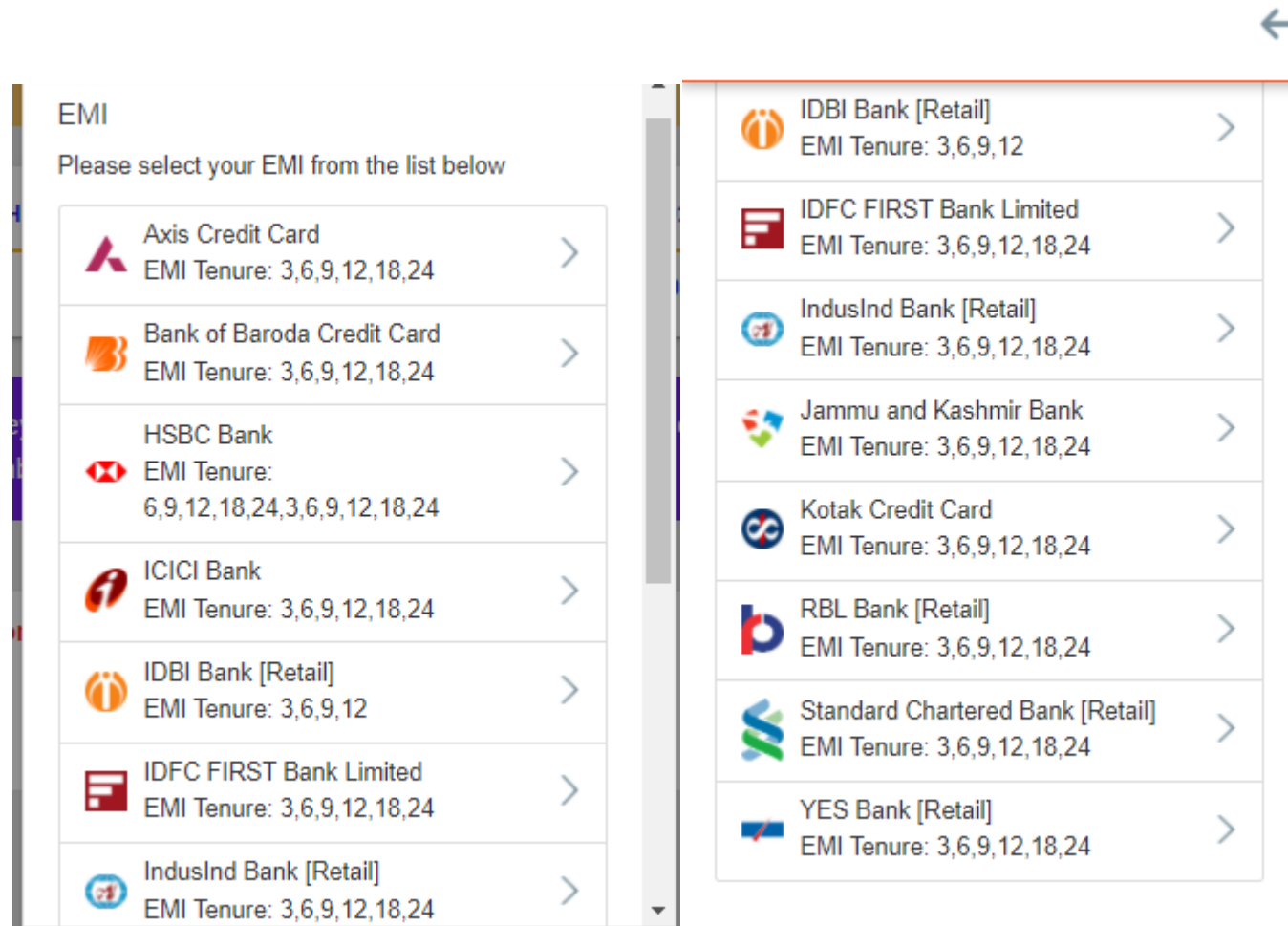
PAY NOW

6. **Click on the Appropriate or Suitable payment method / mode of payment from the options available as shown below. & Complete the payment.**
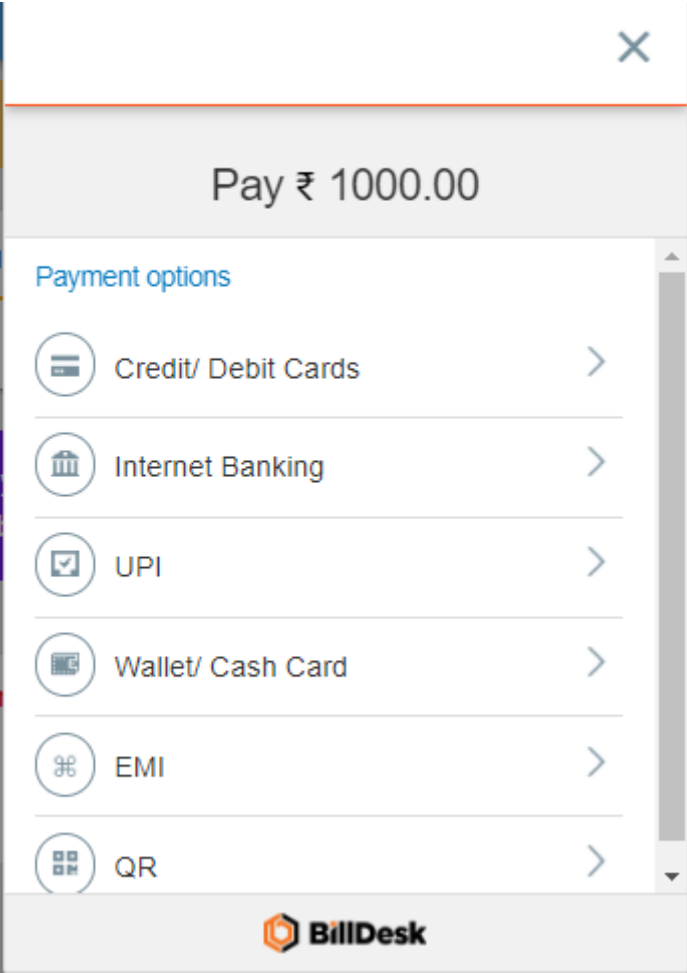
8. **Following EMI Options (on Credit card / Debit Card) are also available for Fees payment through online mode. For Tenure of the EMI refer the image shown below.**

EMI

Please select your EMI from the list below

| Axis Credit Card | EMI Tenure: 3,6,9,12,18,24 | > |

| Bank of Baroda Credit Card | EMI Tenure: 3,6,9,12,18,24 | > |

| HSBC Bank | EMI Tenure: 6,9,12,18,24,3,6,9,12,18,24 | > |

| ICICI Bank | EMI Tenure: 3,6,9,12,18,24 | > |

| IDBI Bank [Retail] | EMI Tenure: 3,6,9,12 | > |

| IDFC FIRST Bank Limited | EMI Tenure: 3,6,9,12,18,24 | > |

| IndusInd Bank [Retail] | EMI Tenure: 3,6,9,12,18,24 | > |

| IDBI Bank [Retail] | EMI Tenure: 3,6,9,12 | > |

| IDFC FIRST Bank Limited | EMI Tenure: 3,6,9,12,18,24 | > |

| IndusInd Bank [Retail] | EMI Tenure: 3,6,9,12,18,24 | > |

| Jammu and Kashmir Bank | EMI Tenure: 3,6,9,12,18,24 | > |

| Kotak Credit Card | EMI Tenure: 3,6,9,12,18,24 | > |

| RBL Bank [Retail] | EMI Tenure: 3,6,9,12,18,24 | > |

| Standard Chartered Bank [Retail] | EMI Tenure: 3,6,9,12,18,24 | > |

| YES Bank [Retail] | EMI Tenure: 3,6,9,12,18,24 | > |

Guidelines for Students who have transferred Fees to College Account Directly by NEFT / RTGS / IMPS <u>without using online payment gateway (Billdesk)</u> **of** <mark>Eduplus Campus ERP Portal</mark>

1. Log in to your account on ERP Portal   https://learner.zealerp.in/

2. Click on Accounts → Pay Fees
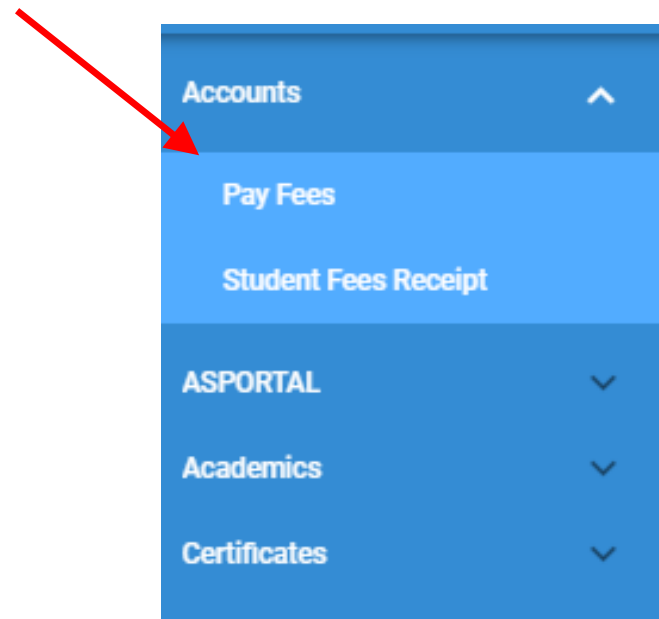
3. Again on next Page, click on <mark>NEFT</mark> in front of the fees amount shown.

Sr No	Fees Type	Description	Academic Year	Semester	Sequence	Payment Date	Amount	Pay Fees	NEFT
1	Admission Fees	Partial Fees Payment	2021-22	-	3	18-Mar-2022	112168	Pay Fees	NEFT

Pay Fees | Account Policy

Pending Fees List

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Other Fees

Select Purpose ▼
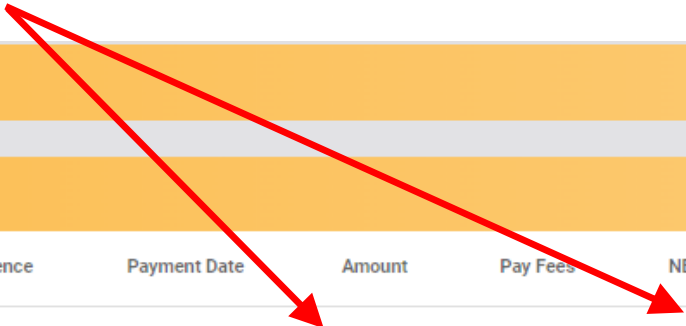
4. **Verify the details shown here and fill the required information in the subsequent fields. Then Upload Transaction Proof and Click on Save.**

NEFT/RTGS/IMPS Details for Payment

Bank : **IDBI Bank LTD**   Brach : **Pimpri Chinchwad**   Account No : **0522104000274937**
Account Name : **Zeal College of Engineering & Research**   Branch Code : **000522**   IFSC code : **IBKL0000522**
IMPS code : **IBKL0000522**

Payable Amount
111168/-

Select Payment Mode   Select Bank

Transaction/DD/Cheque No.   Payment Date
Enter Transaction/DD/Cheque No.   dd-mm-yyyy

Sender Name   Upload Transaction Proof
Enter Sender's Name   Upload Transaction Proof

Remark
Enter Remark (optional)

SAVE

FAQs for Online Fee payment on Eduplus Campus ERP Portal

1. **I have forgotten my parent login id/password.**

   Contact to your **Department ERP Coordinator / Class Teacher / GFM or Admin Office**.

2. **I am trying to make the payment of fees using Debit/Credit card, but the transaction is getting failed.**

   Kindly check the per transaction limit. If the fees is more than per transaction limit then contact your bank to raise the transaction limit and then try to pay again OR use net banking option. OR Contact to account office and ask them to setup the instalments (Strictly as per the institute's Policy).

3. **I have done the payment, but I am getting the message "Session Expired". and amount has not been debited from my bank account.**

   If you have not received any message from Billdesk Payment gateway indicating that your transaction was successful, nor the amount has been debited from the bank then you need to wait for some time & try again and make the payment.

4. **I have done the payment, but I am getting the message "Session Expired" and amount has been debited from my bank account.**

   Normally, in such cases wait for a day or check with your bank whether the payment was transferred from your account. If the amount is not transferred / debited, then bank will revert back the transaction. In case amount is transferred by the bank, then within next two working days you will get message from Billdesk / Bank that the amount is debited. In such case, log in to your ERP Account and check for the receipt generated for the amount debited.

   Still if your query is not resolved, then Write an email describing your query to onlinepayments.zes@zealeducation.com , zcoer.accounts@zealeducation.com along with all details (Name, ZPRN, Class, Div, Branch, Mobile no., Email, Amount debited (excluding charges), Transaction reference number, Transaction proof etc.)

5. **I have made the payment and I have got receipt on Eduplus portal, what should I do next?**

Congratulations!!! **Now, please contact to accounts** office and get a printed and signed copy of payment receipt of your transaction and check all details.

6. **I have made the successful payment and I have NOT got receipt on Eduplus portal.**

Wait for one working day; then login to ERP portal again and to check whether receipt is generated or not. Even now, if the receipt is not available then send the details to onlinepayments.zes@zealeducation.com , zcoer.accounts@zealeducation.com along with all details (Name, ZPRN, Class, Div, Branch, Mobile no., Email, Amount debited (excluding charges), Transaction reference number, Transaction proof etc.)

7. **I am trying to make the payment thru portal, but I am seeing an error message "Object not defined /fees not defined /" or I want to pay partial fees.**

Contact to account office and ask them to setup the instalments (Strictly as per the institute's Policy).

8. **8. I have different question/problem related to online fee payment other than the listed ones?**

Contact: onlinepayments.zes@zealeducation.com , zcoer.accounts@zealeducation.com

Guidelines for online application for various certificates like bonafide, demand letter etc. through ==Eduplus Campus ERP Portal==

A. TRANSACTION PROCESSING CHARGES, MANDATE CHARGES etc.

Category	Sub-Category	Charges
Credit Card	Visa, Mastercard, Rupay	0.90% of customer payment amount
Credit Card	American Express, Diners	2.0% of customer payment amount
Debit Card	Visa, Mastercard	0.90% of customer payment amount
Debit Card	Rupay	Nil
UPI	UPI	Nil
Internet Banking	Retail, Corporate	Rs.18 per transaction for Axis Bank, HDFC Bank, ICICI Bank, Kotak Mahindra Bank and State Bank of India
		Rs.15 per transaction for all other banks
Wallets and Prepaid Cash Cards	Telecom Wallets, Private Wallets, Prepaid Instruments	2.00% of customer payment amount
EMI Based Payment	Visa, MasterCard Credit Card, Debit Card, Bank Account, NBFC, etc.	1.00% of customer payment amount
EMI Based Payment	Amex & Diners Credit Card	2.0% of customer payment amount
Electronic Bill Presentment & Payment	Internet Banking, Mobile Banking, Wallets etc.	Rs. 7
SI Mandate Registration Fee	UPI, Cards, eNACH	Rs. 5
SI Monthly Mandate Management Fees [per Mandate]	UPI	Rs 25
SI Txn Processing Fees	Visa, Master, Rupay Credit Card	1.00% of customer payment amount
SI Txn Processing Fees	Amex & Diners Credit Card	1.60% of customer payment amount
SI Txn Processing Fees	Visa, Mastercard Debit Card	0.90% of customer payment amount
SI Txn Processing Fees	Rupay Debit Card	Nil
SI Txn Processing Fees	UPI	Nil

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SI Txn Processing Fees	eNACH	Rs 5

Other Terms, Explanations:

(a)   GST and other tax / taxes if any applicable, will be charged in addition.

(b)   Addition of any payment option is subject to approval from Individual banks.

(c)   Payment of all fees shall be as provided in the Agreement and be set off on a daily basis from the Customer Payment Amounts being remitted to the Entity. In the event of there being any fees / part of fees / component of fees that is not so set off on a daily basis, the same shall be invoiced by IndiaIdeas and paid by the Entity on a monthly basis. Payment on any such invoice shall be made by the Entity within 30 days of receipt of invoice.

(d)   The transaction-processing fee is based on the current level of interchange/clearing house charges/Partner Bank charges. Any additional charges levied by these entities now or any time in future for processing of such transactions or on account of failed transactions etc. will be charged to the Entity in addition to the above mentioned transaction processing fee.

(e)   It is clarified that: In respect of transactions that are successfully processed and subsequently reversed/refunded/charged-back, the Fees levied on the original transaction shall persist and not be reversed.

(f)   Any payments by one Party to the other would be made after deducting taxes as per prevalent statutory provisions, for which the Party making the deduction would issue the requisite certificate within the prescribed period.

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