



**ZEAL EDUCATION SOCIETY'S**  
**ZEAL COLLEGE OF ENGINEERING AND RESEARCH**  
**NARHE | PUNE -41 | INDIA**



**Students Satisfaction Survey (SSS) Report**

Academic Year: 2021-22

Q. No	Question	Number of students	%	Q. No	Question	Number of students	%
1	How much of the syllabus was covered in the class?			11	Your mentor does a necessary follow-up with an assigned task to you.		
	85 to 100%	1612	74.91		Every time	1223	56.83
	70 to 84%	397	18.45		Usually	672	31.23
	55 to 69%	97	4.51		Occasionally/Sometimes	189	8.78
	30 to 54%	25	1.16		Rarely	53	2.46
	Below 30%	21	0.98		don't have a mentor	15	0.70
	Total	2152	100.00		Total	2152	100.00
2	How well did the teachers prepare for the classes?			12	The teachers illustrate the concepts through examples and applications.		
	Thoroughly	1176	54.65		Every time	1272	59.11
	Satisfactorily	853	39.64		Usually	650	30.20
	Poorly	90	4.18		Occasionally/Sometimes	176	8.18
	Indifferently	16	0.74		Rarely	38	1.77
	Won't teach at all	17	0.79		Never	16	0.74
	Total	2152	100.00		Total	2152	100.00
3	How well were the teachers able to communicate?			13	The teachers identify your strengths and encourage you with providing right level of challenges.		
	Always effective	1322	61.43		Fully	1183	54.97
	Sometimes effective	618	28.72		Reasonably	666	30.95
	Just satisfactorily	170	7.90		Partially	204	9.48
	Generally ineffective	28	1.30		Slightly	58	2.70
	Very poor communication	14	0.65		Unable to	41	1.91
	Total	2152	100.00		Total	2152	100.00

Q. No	Question	Number of students	%	Q. No	Question	Number of students	%
4	The teacher's approach to teaching can best be described as			14	Teachers are able to identify your weaknesses and help you to overcome them.		
	Excellent	1125	52.28		Every time	1150	53.44
	Very good	714	33.18		Usually	659	30.62
	Good	269	12.50		Occasionally/Sometimes	221	10.27
	Fair	34	1.58		Rarely	72	3.35
	Poor	10	0.46		Never	50	2.32
	Total	2152	100.00		Total	2152	100.00
5	Fairness of the internal evaluation process by the teachers.			15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.		
	Always fair	1256	58.36		Strongly agree	1157	53.76
	Usually fair	704	32.71		Agree	726	33.74
	Sometimes unfair	150	6.97		Neutral	216	10.04
	Usually unfair	19	0.88		Disagree	37	1.72
	Unfair	23	1.07		Strongly disagree	16	0.74
	Total	2152	100.00		Total	2152	100.00
6	Was your performance in assignments discussed with you?			16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.		
	Every time	1196	55.58		To a great extent	1161	53.95
	Usually	662	30.76		Moderate	750	34.85
	Occasionally/Sometimes	195	9.06		Some what	181	8.41
	Rarely	57	2.65		Very little	44	2.04
	Never	42	1.95		Not at all	16	0.74
	Total	2152	100.00		Total	2152	100.00
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.			17	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.		
	Regularly	1217	56.55		Strongly agree	1159	53.86
	Often	552	25.65		Agree	738	34.29
	Sometimes	238	11.06		Neutral	199	9.25
	Rarely	81	3.76		Disagree	33	1.53
	Never	64	2.97		Strongly disagree	23	1.07
Total	2152	100.00	Total	2152	100.00		
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.			18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.		
	Significantly	1097	50.98		To a great extent	1170	54.37
	Very well	760	35.32		Moderate	734	34.11

Q. No	Question	Number of students	%	Q. No	Question	Number of students	%
8	Moderately	234	10.87	18	Some what	179	8.32
	Marginally	48	2.23		Very little	46	2.14
	Not at all	13	0.60		Not at all	23	1.07
	Total	2152	100.00		Total	2152	100.00
9	The institution provides multiple opportunities to learn and grow.			19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.		
	Strongly agree	1086	50.46		Above 90%	1046	48.61
	Agree	770	35.78		70 – 89%	676	31.41
	Neutral	244	11.34		50 – 69%	293	13.62
	Disagree	41	1.91		30 – 49%	80	3.72
	Strongly disagree	11	0.51		Below 29%	57	2.65
	Total	2152	100.00		Total	2152	100.00
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.			20	The overall quality of teaching-learning process in your institute is very good.		
	Every time	1224	56.88		Strongly agree	1111	51.63
	Usually	682	31.69		Agree	773	35.92
	Occasionally/Sometimes	182	8.46		Neutral	222	10.32
	Rarely	47	2.18		Disagree	33	1.53
	Never	17	0.79		Strongly disagree	13	0.60
	Total	2152	100.00		Total	2152	100.00